

North Somerset Council

REPORT TO THE CHILDREN & YOUNG PEOPLE POLICY & SCRUTINY PANEL

DATE OF MEETING: 20 JUNE 2019

SUBJECT OF REPORT: DIRECTORATE COMMITMENTS 2019/20 AND WORK PLANNING

TOWN OR PARISH:

OFFICER/MEMBER PRESENTING: EIFION PRICE, ASSISTANT DIRECTOR, CHILDREN'S SUPPORT AND SAFEGUARDING

KEY DECISION: NO

RECOMMENDATIONS

Members are requested to:

1. Consider the content of the report;
2. Decide which, if any, of the People and Communities Directorate's commitments for children's services, should be the subject of further detailed reports at future meetings;
3. Consider and agree the Panel's Work Plan.

1. SUMMARY OF REPORT

1.1 Each year the Directorates within North Somerset Council produce an Annual Directorate Statement (ADS). This in effect translates the commitments in the North Somerset Corporate Plan into a series of Directorate level commitments.

1.2 In determining the future workplan of this committee Members may wish to decide which particular commitment/s should form the basis for future performance reporting to this committee.

2. POLICY

2.1 A copy of the Corporate Plan 2015-2020 can be found using this link: <http://www.n-somerset.gov.uk/wp-content/uploads/2016/06/corporate-plan.pdf>

2.2 A copy of the People and Communities Annual Directorate Statement 2019/20 is attached (Appendix 1).

3. DETAILS

3.1 For ease of reference the commitments regarding children's services are:

- Commissioning strategy for education provision implemented to ensure there are sufficient school places.

- Childcare sufficiency strategy implemented to ensure that there is sufficient, accessible childcare.
- Continue to work in partnership with schools to address the attainment gap across all key stages.
- Continue to work in partnership with schools to implement the Specialist and Alternative Education Provision review.
- Continued delivery of the Ofsted Action plan linked to the successful development of One Front Door.
- Implement our vision for the music service.
- Increase apprenticeship opportunities for vulnerable young people (council-wide commitment).
- Meet the assessed needs of our local population through refreshed commissioning of effective drug and alcohol and children's public health services.
- Continue to deliver the Social Impact Bond.
- Research and design a service to reduce the number of children under 10 coming into care.
- Improve outcomes for children and young people on the edge of care and those that are Looked After.
- Support families and children to improve their own lives, enabling equality of opportunity for all.
- Deliver the children's social care transformation programme to ensure successful delivery of savings and other benefits.
- Continue to implement mobile working technology for Support and Safeguarding.
- Support staff through changes to case management systems including LCS and LAS.

3.2 The progress against the commitments is measured by performance monitoring reports produced by the Business Intelligence Service. The measures are a combination of data reports where progress can be tracked numerically or narrative reports if commitments are for the delivery of particular projects.

3.3 Progress is reported to Directorate Leadership Teams, the Corporate Management Team and where appropriate to project boards.

AUTHOR

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Assistant Director, Children's Support and Safeguarding

BACKGROUND PAPERS

North Somerset Corporate Plan 2015-20 (see link above)

APPENDICES

Appendix 1 – People and Communities Annual Directorate Statement 2019/20
Appendix 2 – The Panel's Work Plan

Business Planning

People & Communities Annual Directorate Statement 2019/20

Our directorate leadership team (DLT)

Sheila Smith
Director



Adult's Support and Safeguarding
Hayley Verico

Children's Support and Safeguarding
Effion Price

Commissioning and Quality Assurance
Gerald Hunt

Strategy and Housing
Mark Hughes

Director of Public Health
Andrew Burnett (Interim)

Quick links



Our achievements in 2018/19

Prosperity and Opportunity

- Successful funding bids including the Trusted Relationships Fund and Achieving Aspirations.
- Development of the Specialist and Alternative Provision review.
- Ongoing work around the Ofsted Action Plan.
- Successful implementation of the Social Impact Bond with a 60% reduction in over 10s subject to care proceedings.
- Renewed partnership between schools and Admissions Services.

Quality Places

- Area Action approach adopted for poor private rented homes.
- Successful introduction of the Homeless Reduction Act.
- Development of new Supported Housing service.
- Commissioning strategy for education provision implemented to ensure sufficient school places and all pupils offered a school place on offer day.
- Vision for Music Service established and positive feedback received from Arts Council England.

Health and Wellbeing

- Integration of early years and Children's Centres.
- Multi-agency One Front Door service (1FD) introduced.
- Successful re-tender of Young Victims Service.
- Delivery of a successful Trauma Informed Organisations conference.
- Development and implementation of the Adult Social Care vision.
- Continued expansion of Shared Lives Service.
- Initiation of Residential Step-Down programme.
- Reduction in delayed discharges from hospital.
- Review of Public Health services and spend across the organisation.

Enablers

- Record-breaking staff survey results with an increase in overall satisfaction.
- Delivery of savings and improved financial position.
- Successful cost and volume approach.
- Reduction in reliance of agency staff and development of support for ASYE across adult's and children's services.
- Development of new case management systems.
- Successful roll out of GDPR.

Our challenges for 2019/20

Our challenges for 2019/20	How will we address these challenges?
Continued financial pressures and increased demands for services	- Identify clear commitments for the year ahead and monitor our progress against these at least quarterly. - Robust adults and children's Transformation Programmes with aligned change management action plans.
Health and social care agenda	- Continued engagement with partners to ensure North Somerset has a strong voice.
Housing market challenges	- Joint Spatial Plan development. - Joint work with registered providers.
Commissioning challenges	- Market management, partnership working and quality assurance on service standards.
Upcoming inspections	- Action plans for improvement and innovation with at least quarterly reporting on progress.
Technological change	- Managing customer expectations and empowering residents to maximise their independence (external). - Engagement in the ICT Transformation Programme including the Windows 10 and 365 project boards (internal).

2019/20 commitments

Prosperity and Opportunity

- Commissioning strategy for education provision implemented to ensure there are sufficient school places.
- Childcare sufficiency strategy implemented to ensure that there is sufficient, accessible childcare.
- Continue to work in partnership with schools to address the attainment gap across all key stages.
- Continue to work in partnership with schools to implement the Specialist and Alternative Education Provision review.
- Continued delivery of the Ofsted Action plan linked to the successful development of One Front Door.
- Implement our vision for the music service.
- Increase apprenticeship opportunities for vulnerable young people (council-wide commitment).
- Contribute to employment programmes to help those facing significant barriers to employment to be job ready or to get jobs (council-wide commitment).

Quality Places

- Improve housing conditions in the private rented sector.
- Increase the supply of affordable housing.
- Commission additional supported housing to meet the needs of our vulnerable groups and to address financial challenges.
- Continue to implement initiatives and projects to prevent and tackle homelessness.
- Manage the care market to ensure sufficient capacity and quality at an affordable price for domiciliary care and care homes.
- Meet the goals of the High Impact Families programme and implement the exit strategy (shared commitment with CSD).
- Work with key stakeholders to ensure that North Somerset has an action plan to respond to the global climate challenge emergency (council-wide commitment).
- Deliver interventions that protect individuals from harm by ensuring the quality of the food chain, promoting fair trading, and improving the health of the environment (shared commitment with D&E).
- Support local businesses to ensure the quality of the food chain, promote fair trading, and improve the health of the environment (shared commitment with D&E).

Health and Wellbeing

- Meet the assessed needs of our local population through refreshed commissioning of effective drug and alcohol and children's public health services.
- To expand delivery of stop smoking, health check and peer support services in line with the prioritised public health budget plan.
- Lead, commission and deliver outcomes based health protection programmes across the organisation.
- Continue to implement the maximising independence programme to enable individuals, families and communities to improve their own lives.
- Expand the Shared Lives service so that all eligible adults can access the service.
- Play a strong role in strategic partnerships with new health and social care organisations/providers.
- Continue to deliver the Social Impact Bond.
- Research and design a service to reduce the number of children under 10 coming into care.
- Improve outcomes for children and young people on the edge of care and those that are Looked After.
- Support families and children to improve their own lives, enabling equality of opportunity for all.

Enablers

- Deliver the adult social care transformation programme to ensure successful delivery of savings and other benefits.
- Deliver the children's social care transformation programme to ensure successful delivery of savings and other benefits.
- Continue to implement mobile working technology for Support and Safeguarding.
- Support staff through changes to case management systems including LCS and LAS.
- Expand the use of technology enhanced care.
- Develop and improve resolution of customer queries within our Single Point of Access.
- Ensure effective joint commissioning is maintained with BNSSG CCG.
- Implement the Staff Survey action plan including actions around staff health and wellbeing (council-wide commitment).
- Continue to drive a customer service culture across the organisation to increase satisfaction and deliver digital channel shift (council-wide commitment).
- Effective financial management including robust and comprehensive budget and savings plan monitoring (council-wide commitment).